

Certified ScrumMaster® (CSM)

Learn to serve a Scrum team well in two practical, interactive days.

DURATION

2 days · 16 hours

LEVEL

Beginner

CURRICULUM

7 modules · 4 labs

DELIVERY

Live online, Onsite,
Corporate

Course overview

A Scrum Master helps a team and its organisation get the most from Scrum. That means understanding the framework deeply, facilitating events that are genuinely useful, removing impediments and coaching people towards self-management. This two-day course builds those skills through discussion, exercises and simulated sprints.

Day one establishes the foundations: agile values and principles, empiricism, the Scrum framework and its accountabilities, and the purpose of each event and artefact. You will explore how the Scrum Master serves the developers, the Product Owner and the organisation, and look at common anti-patterns. Day two focuses on practice: facilitating sprint planning, daily scrums, reviews and retrospectives, working with the product backlog, handling impediments, coaching techniques and scaling considerations. It finishes with preparation for the CSM assessment.

Most of the time is spent doing rather than listening. You will work in small teams on simulated sprints, practise facilitation techniques, role-play difficult situations such as a disengaged stakeholder or an overcommitted team, and reflect on what you learned in retrospectives.

Certification is issued by Scrum Alliance only when the course is delivered by a trainer licensed by Scrum Alliance. Ace Skills Consulting confirms trainer licensing for each batch. This page describes the course content; it does not imply that Ace Skills Consulting is itself a Scrum Alliance partner.

Highlights

- 16 hours of live, interactive sessions
- Scrum theory, roles, events and artefacts
- Facilitation and coaching practice
- Simulated sprints in small teams
- Preparation for the CSM assessment

What's included

- Interactive, workshop-style delivery
- Simulated sprints in small teams
- Facilitation and coaching practice
- Role-plays of common Scrum challenges
- Preparation for the CSM assessment
- Trainer licensing confirmed for each batch

Who this course is for

Who should attend

- Aspiring Scrum Masters
- Project managers moving to agile
- Team leads and developers in Scrum teams
- Business analysts and testers working with agile teams

Prerequisites

- No formal prerequisites
- Reading the Scrum Guide before the course is recommended

Detailed curriculum — 2 days, 16 hours, 7 modules, 4 hands-on labs

Day 1 Scrum Foundations

8 hours

1.1 Agile and empiricism

- Agile values and principles
- Why Scrum works for complex work
- Transparency, inspection and adaptation

1.2 The Scrum framework

- Scrum Master, Product Owner and Developers
- Product backlog, sprint backlog and increment
- Sprint, planning, daily scrum, review and retrospective
- Commitments: goals and definition of done

LAB Simulated sprint one · 60 min

1.3 The Scrum Master role

- Serving the team
- Serving the organisation
- Serving the Product Owner
- Common anti-patterns

Day 2 Scrum Master in Practice

8 hours

2.1 Facilitation

- Facilitating Scrum events
- Decision-making methods
- Techniques for engagement

LAB Facilitate a retrospective · 40 min

2.2 Coaching and impediments

- Coaching stances
- Supporting self-management
- Removing impediments

LAB Role-play challenging team situations · 45 min

2.3 Backlog and scaling

- Backlog refinement
- Scaling and multiple teams
- Estimation basics

LAB Simulated sprint two · 50 min

2.4 Assessment preparation

- Assessment format
- Practice questions and discussion

Skills and tools

Skills you will build

- Scrum
- Agile principles
- Facilitation
- Coaching
- Sprint planning
- Retrospectives
- Backlog refinement
- Impediment removal
- Self-managing teams

Tools used in class

- Miro
- Jira
- Scrum boards

Certification exam

This course is aligned to the exam below and prepares you for it. The exam itself is booked and taken with the vendor.

Exam	Certified ScrumMaster (CSM)
Exam code	CSM
Delivery	Online proctored
Official page	https://www.scrumalliance.org/get-certified/scrum-master-track/certified-scrummaster

Exam skill areas covered

Scrum Master Development

Exam details are pending verification. Confirm the current exam code, format and fee on the official vendor page before booking.

Frequently asked questions

Will I receive the official certification from this course?

Certification is issued by Scrum Alliance only when the course is delivered by a trainer licensed by Scrum Alliance. Ace Skills Consulting confirms the trainer's licensing for each batch before enrolment, so check the batch details or ask our team.

Is there an exam?

Yes. After attending the course, you take the CSM assessment online through Scrum Alliance.

Do I need Scrum experience?

No. The course is suitable for beginners as well as people who already work in Scrum teams.

Is full attendance required?

Yes. Scrum Alliance requires full attendance of the course for certification eligibility.

How long is the certification valid?

CSM is renewed every two years through Scrum Alliance with continuing education units and a renewal fee.

Book a batch or talk to an advisor

Course page: aceskillsconsulting.com/course/csm-certified-scrummaster · Email: info@aceskillsconsulting.com

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