

Certified Scrum Product Owner® (CSPO)

Own the product, maximise value and lead the backlog with confidence in two practical days.

DURATION

2 days · 16 hours

LEVEL

Beginner

CURRICULUM

6 modules · 4 labs

DELIVERY

Live online, Onsite,
Corporate

Course overview

The Product Owner decides what a Scrum team builds and why. Doing that well requires a clear product vision, a feel for customer needs, the ability to say no, and a backlog that makes priorities obvious to everyone. This two-day course develops those capabilities through exercises built around a single product.

Day one focuses on product thinking: the Product Owner accountability in Scrum, vision and product goals, understanding customers and users, defining value and outcomes, and validating assumptions before investing in features. Day two turns to execution: building and refining the product backlog, writing user stories and acceptance criteria, splitting work, prioritisation techniques, release planning and forecasting, and working with stakeholders and the development team.

You will develop a product vision, map a customer journey, build and prioritise a backlog, split large items into valuable slices, and run a sprint review with stakeholders played by other participants. Each exercise is followed by reflection on how it applies to your own product or service.

There is no separate exam for this certification. Certification is issued by Scrum Alliance only when the course is delivered by a trainer licensed by Scrum Alliance and the participant meets attendance requirements. Ace Skills Consulting confirms trainer licensing for each batch, and this page does not imply that Ace Skills Consulting is itself a Scrum Alliance partner.

Highlights

- 16 hours of live, interactive sessions
- Product vision, goals and value
- Backlog creation, refinement and prioritisation
- Stakeholder and customer discovery practice
- No separate exam

What's included

- Interactive, workshop-style delivery
- One product used throughout the exercises
- Vision, customer discovery and backlog workshops
- Prioritisation and story-splitting practice
- Stakeholder sprint review simulation
- Trainer licensing confirmed for each batch

Who this course is for

Who should attend

- Product Owners and product managers
- Business analysts moving into product roles
- Project managers working with Scrum teams
- Business stakeholders who sponsor agile products

Prerequisites

- No formal prerequisites
- Basic familiarity with Scrum is helpful

Day 1

Product Thinking

8 hours

1.1 The Product Owner in Scrum

- Accountabilities of the Product Owner
- Common anti-patterns
- Working with the Scrum Master and Developers

1.2 Vision and goals

- Product vision
- Outcomes vs outputs
- Product goals

LAB Create a product vision and goal · 40 min

1.3 Customers and value

- Personas and customer journeys
- Validating assumptions and MVPs
- Defining value

LAB Map a customer journey and identify opportunities · 45 min

Day 2

Backlog and Delivery

8 hours

2.1 Product backlog

- Backlog items and user stories
- Splitting large items
- Acceptance criteria
- Backlog refinement

LAB Build and split a product backlog · 50 min

2.2 Prioritisation and planning

- Prioritisation techniques
- Forecasting with empirical data
- Release planning

2.3 Stakeholders

- Stakeholder mapping
- Effective sprint reviews
- Saying no and negotiating

LAB Sprint review simulation with stakeholders · 40 min

Skills and tools

Skills you will build

Product ownership

Product vision

Customer discovery

Value definition

Backlog management

User stories

Story splitting

Prioritisation

Release planning

Stakeholder management

Tools used in class

Miro

Jira

Story maps

Frequently asked questions

Will I receive the official certification from this course?

Certification is issued by Scrum Alliance only when the course is delivered by a trainer licensed by Scrum Alliance. Ace Skills Consulting confirms the trainer's licensing for each batch before enrolment, so check the batch details or ask our team.

Is there an exam?

No. CSPO has no separate exam; certification depends on completing the course with a licensed trainer.

Should I take CSM or CSPO?

Take CSPO if you decide what the team builds, and CSM if you help the team and organisation use Scrum well.

Do I need to be a Product Owner already?

No. The course suits current and aspiring Product Owners and anyone working closely with them.

Book a batch or talk to an advisor

Course page: aceskillsconsulting.com/course/cspo-certified-scrum-product-owner · Email: info@aceskillsconsulting.com

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